

SAP Fiori changes perception of campus life

Silke Jakobi, Solution Management Education & Research
Farah Gabriela Gonzalez, Application Innovation Public Services
HERUG Montevideo, April, 2014



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What is FIORI?

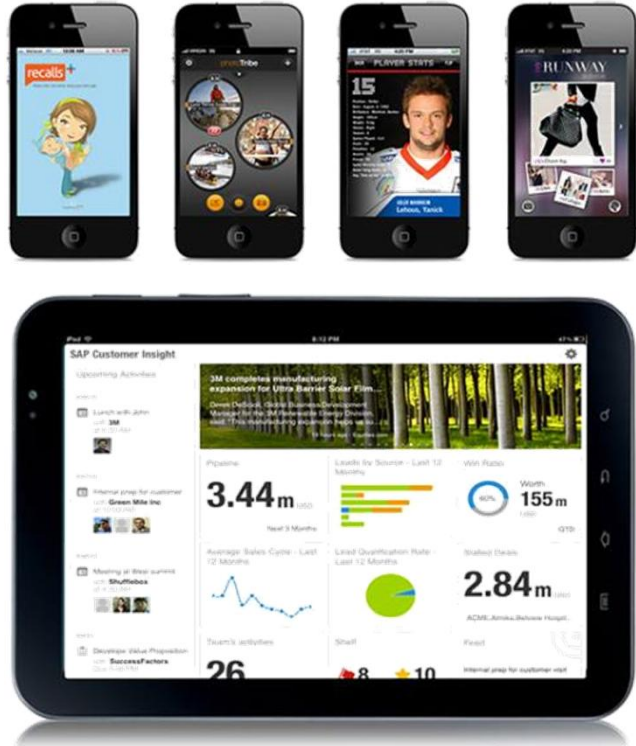


Design has priority

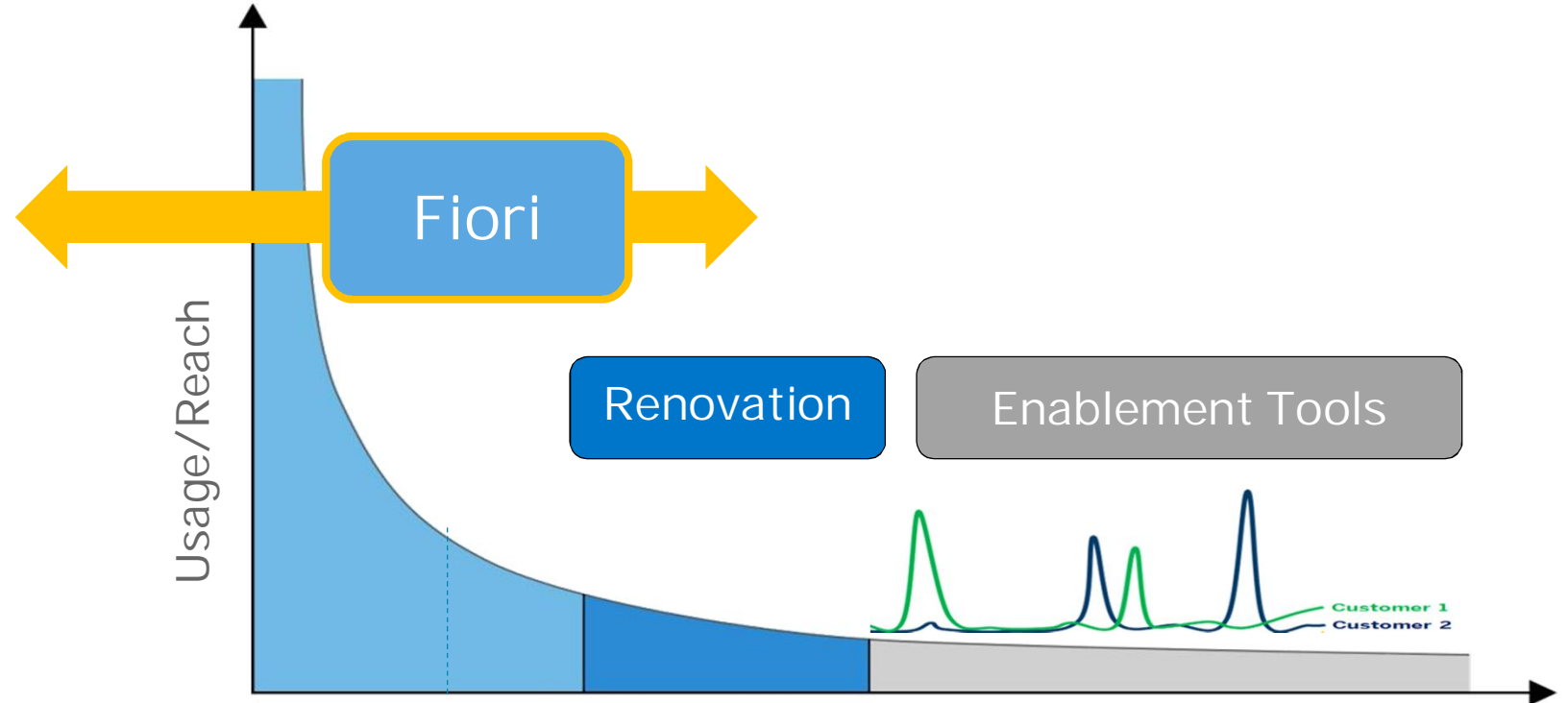
Because: Consumer experience is the new standard for enterprise applications

New Applications

Existing Applications



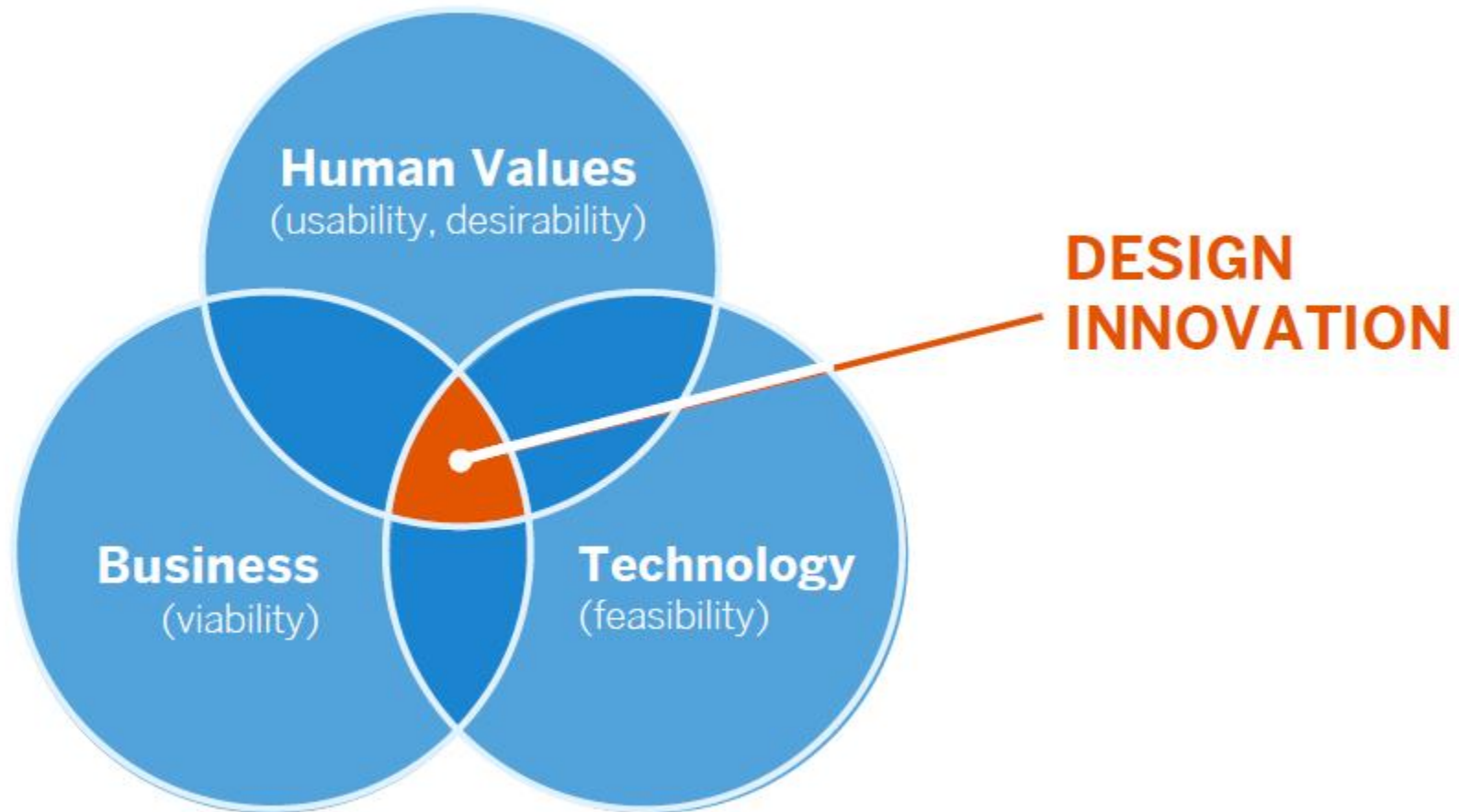
NEW



RENEW

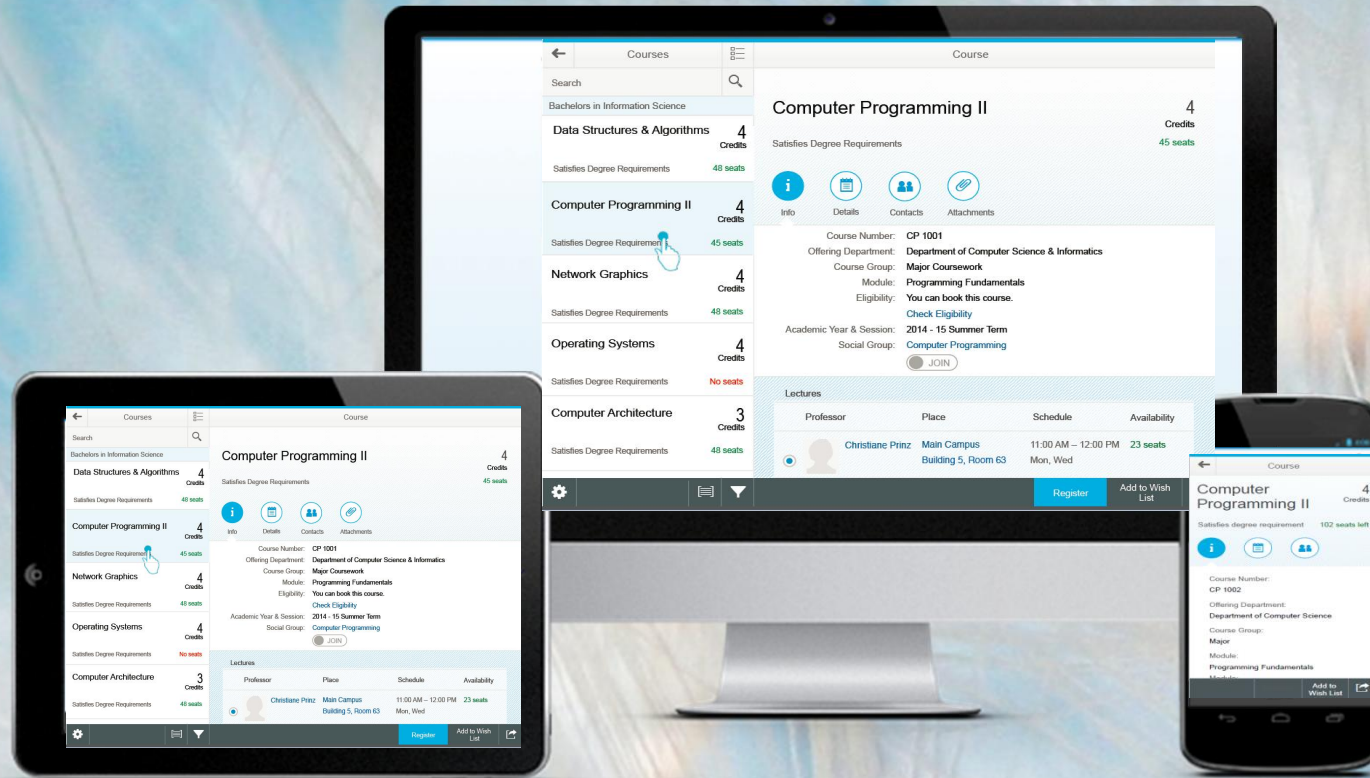
ENABLE

How to achieve Design Innovation



Introducing SAP Fiori

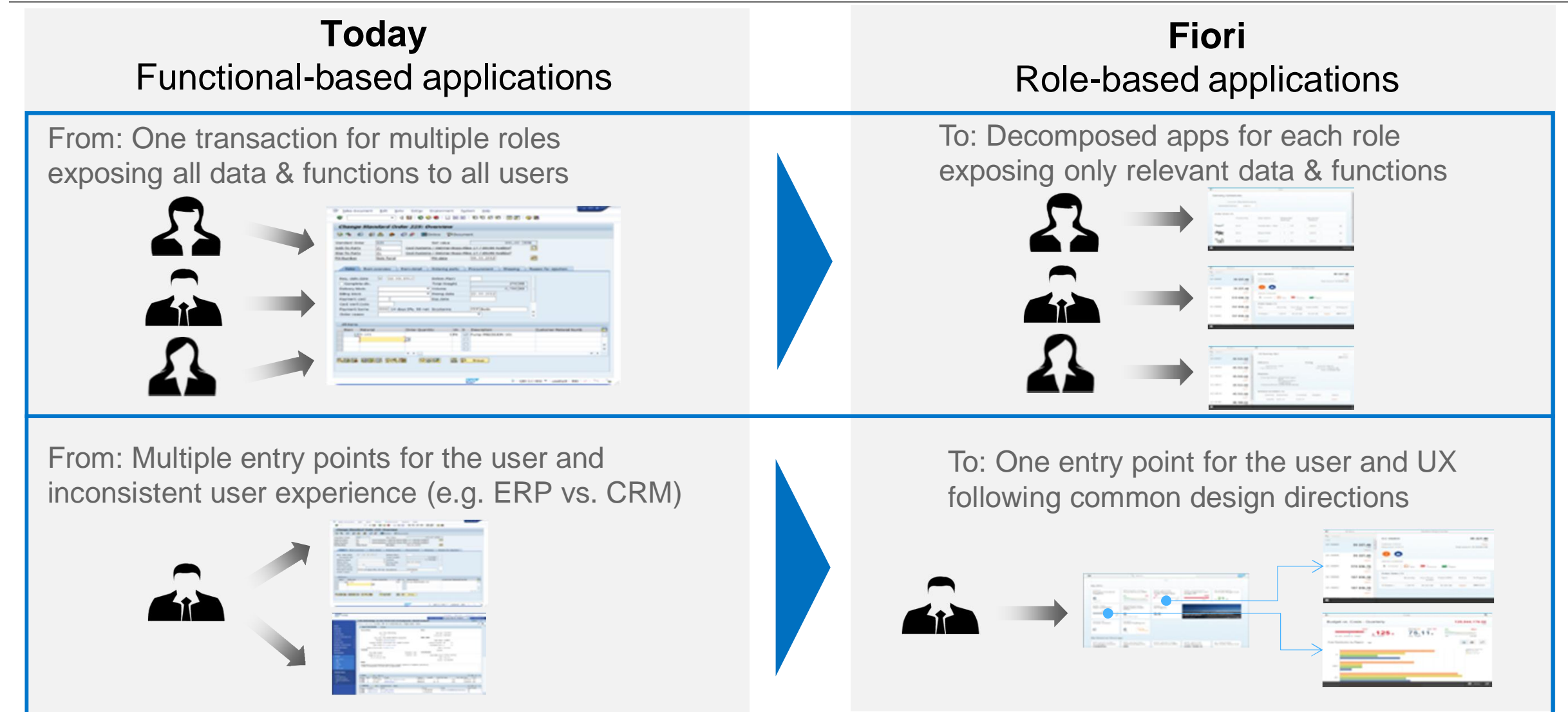
Keeping Simple Things Simple



A **collection of apps** that represents the new SAP user experience paradigm. SAP Fiori offers various business roles a **simple, easy-to-use experience** for SAP software functions, and works seamlessly on **desktop, tablet, or smartphone**.

Fiori Apps Designed for Specific Roles

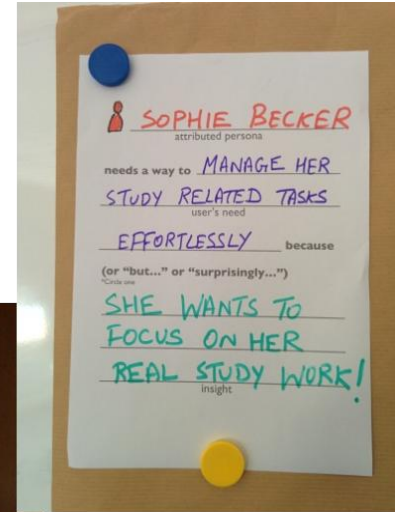
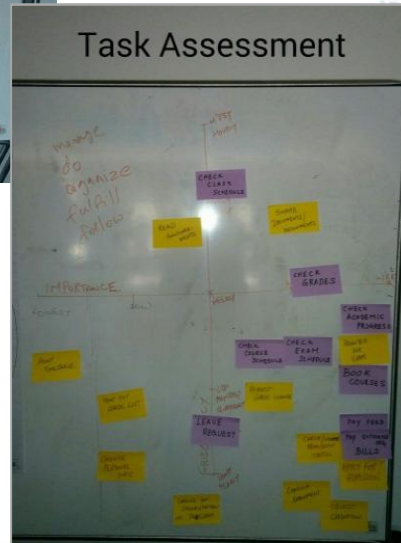
Apps providing the right info for the right role





User Experience is the new Product

Fiori for SLcM



Role-based

Responsive

Simple

Coherent

Instant Value

Sophie Becker



“
 I want an easy way to
 to apply, register and keep
 track of my programs of
 study, keep track of my daily
 study schedules and grades
on-the-go and
easily
collaborate with
 fellow students and
 professors.
 ”

is a student at the Technical University of Berlin studying Bachelor of Information Science. She is 22 years old, lives in Berlin with her friends and also works as a teaching assistant in the Computer Science Department. She wants to do a Masters Program in Information Management and aspires to study in the Hasso Plattner Institute in Potsdam. She has limited time in her hand therefore and wants information really fast, simple, anytime, anywhere.

Tina's Goal  **is to graduate with distinction and to build a strong academic profile in the IT industry.**

 Responsibilities

Attends classes, keep track of progress and complete her current program of study on time.

Build an active academic network by engaging in campus activities and collaborating with fellow students and professors.

Fulfill her duties as a teaching assistant in her department.

Apply and track applications for her master's program actively.

 Pain Points

Have to keep track of registrations manually in multiple places.

Collaboration and sharing is on emails and USB drives.

Do not have quick, easy access to my courses and schedules.

 Competencies

Casual User Power User

Proactive Reactive

Works in team Lone fighter

Global focus local

Innovative Conservative

 Stakeholders

University Registrars

Provost / Senior Academic Administrator

Professors

Academic Advisors

Fellow Students

 Needs

Quick access to all study related information on-the-go.

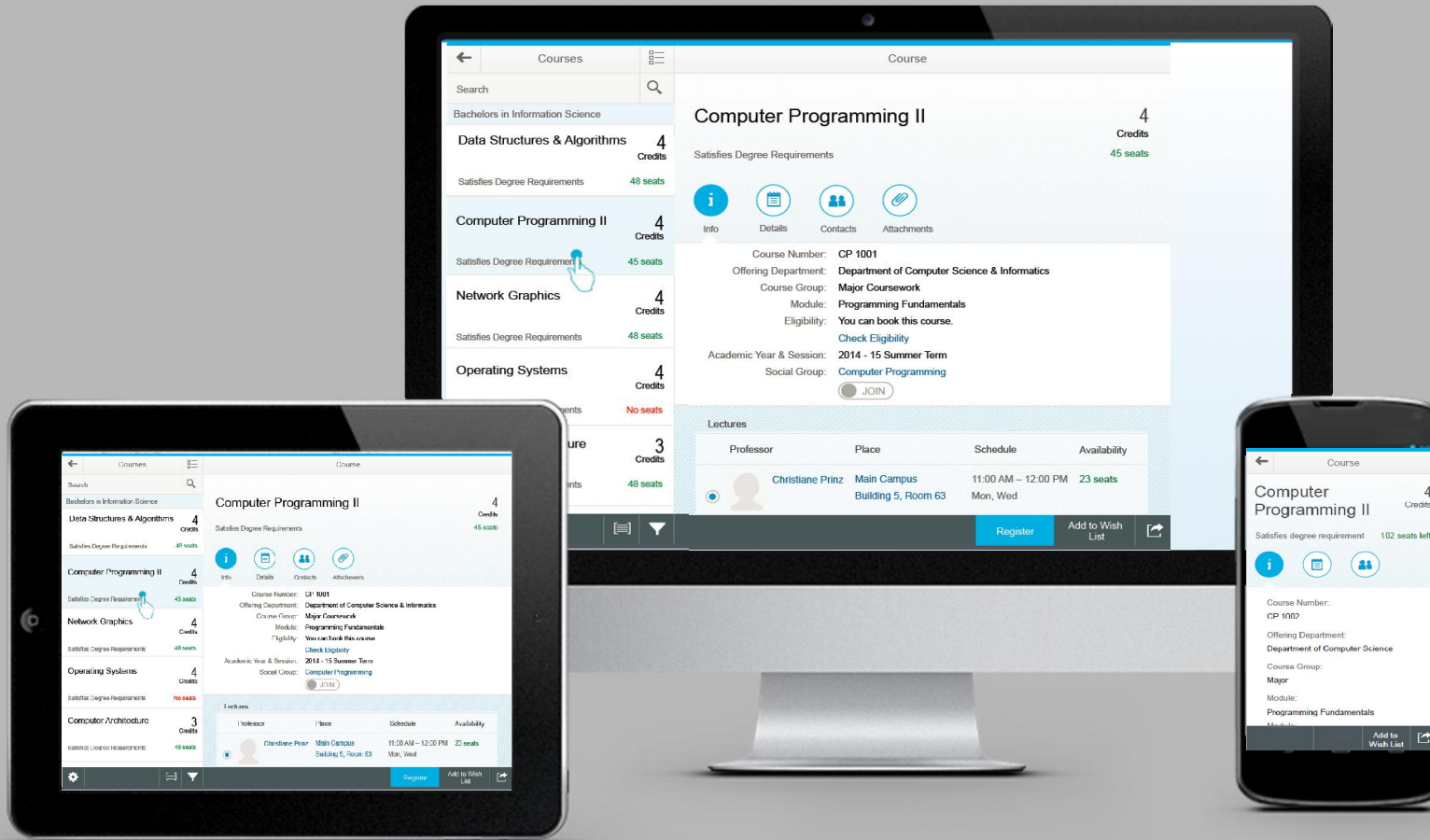
Need secure access to my personal data, especially grades.

Easy-to-use, intuitive app to apply and keep track of all my registrations, courses and study events.

Persona



Role-based



Role-based

Responsive

← Courses

Search

Bachelors in Information Science

Data Structures & Algorithms 4 Credits
Satisfies Degree Requirements 48 seats

Computer Programming II 4 Credits
Satisfies Degree Requirements 45 seats

Network Graphics 4 Credits
Satisfies Degree Requirements 48 seats

Operating Systems 4 Credits
Satisfies Degree Requirements No seats

Computer Architecture 3 Credits
Satisfies Degree Requirements 48 seats

Course

Computer Programming II 4 Credits

Satisfies Degree Requirements 45 seats


Info Details Contacts Attachments

Course Number: CP 1001
Offering Department: Department of Computer Science & Informatics
Course Group: Major Coursework
Module: Programming Fundamentals
Eligibility: You can book this course.
[Check Eligibility](#)

Academic Year & Session: 2014 - 15 Summer Term
Social Group: [Computer Programming](#)

JOIN

Lectures

Professor	Place	Schedule	Availability
 Christiane Prinz	Main Campus Building 5, Room 63	11:00 AM – 12:00 PM Mon, Wed	23 seats

Register Add to Wish List

1 : 1 : 3

Role-based

Responsive

Simple

The screenshot displays the SAP My Study dashboard. At the top, there is a navigation menu with the SAP logo, a search bar, and a user profile icon. The main content area is titled "My Study" and contains several widgets:

- Register New Courses Summer Term 2014:** Shows 4 days left with an icon of a hand pointing to a plus sign.
- Registered Courses Summer Term 2014:** Shows 0 courses with a book icon.
- Courses in Waiting List Summer Term 2014:** Shows 0 courses with a clock icon.
- Courses in Wish List:** Shows 12 courses with a star icon.
- My Results:** Shows an overall average of 3.2 with a person and document icon.

Below the widgets are three news items:

- Computer Programming I:** "Final call for Assignment submissions. Deadline: 9:00 PM coming Saturday 15.03.2014." Published Yesterday.
- Department of Informatics:** "Robotics Lab in collaboration with MIT opens this Friday. Come, join us in the party." Published Today.
- Campus News:** "Course Registration for 2014 – 2015 now open." Published December 06, 2013.

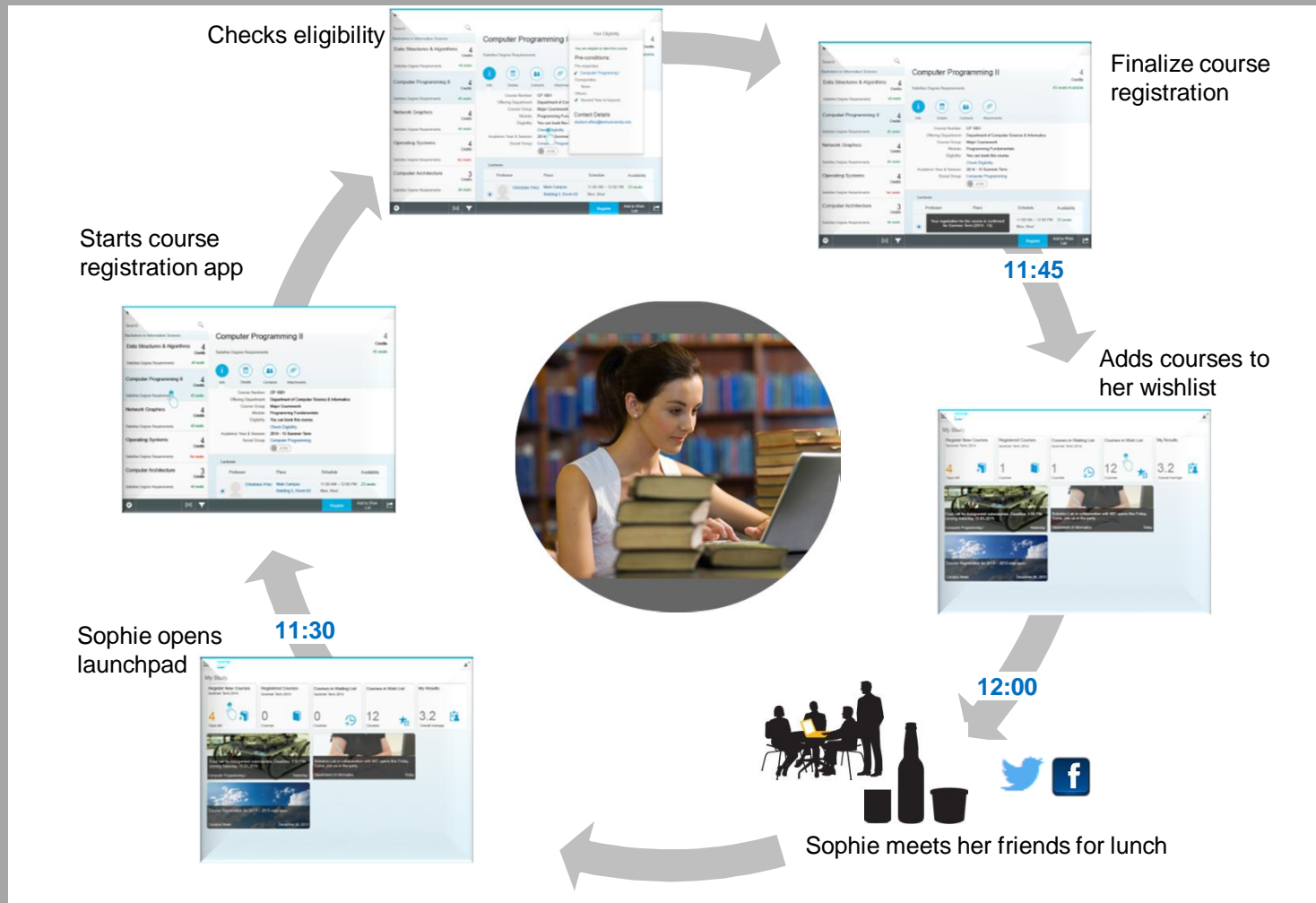
A large magnifying glass icon is overlaid on the right side of the dashboard.

Role-based

Responsive

Simple

Coherent



Role-based

Responsive

Simple

Coherent


Instant Value

Broaden the Fiori Experience in a University



Meet Sophie Becker



 **SOPHIE BECKER**
attributed persona

needs a way to MANAGE HER
STUDY RELATED TASKS
user's need

EFFORTLESSLY because
(or "but..." or "surprisingly...")
*Circle one

SHE WANTS TO
FOCUS ON HER
REAL STUDY WORK!
insight

As a student of Technical University of Berlin **Sophie** is studying Bachelor of Information Science. She is in her second academic year. She has limited time in her hand and therefore wants to manage her study tasks anytime, anywhere effortlessly. Her goal is to focus on her real study work and her student life with friends.

Sophie is in her second year of study.
She begins registering for courses.

**She begins registering for courses as
there are only four days left to
complete all her registrations.**





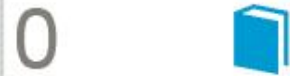
My Study

Register New Courses
Summer Term 2014



4
Days left

Registered Courses
Summer Term 2014



0
Courses

Courses in Waiting List
Summer Term 2014



0
Courses

Courses in Wish List




12
Courses

My Results




3.2
Overall Average



Final call for Assignment submissions. Deadline: 9:00 PM coming Saturday 15.03.2014.

Computer Programming I Yesterday



Robotics Lab in collaboration with MIT opens this Friday. Come, join us in the party.

Department of Informatics Today



Course Registration for 2014 – 2015 now open.

Campus News December 06, 2013





- ← Courses
- Search
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Satisfies Degree Requirements 48 seats
 - Operating Systems** 4 Credits
Satisfies Degree Requirements No seats
 - Computer Architecture** 3 Credits
Satisfies Degree Requirements 48 seats

Course

Computer Programming II

4 Credits
45 seats

Satisfies Degree Requirements


 Info
  Details
  Contacts
  Attachments

Course Number: CP 1001
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Academic Year & Session: 2014 - 15 Summer Term
 Social Group: [Computer Programming](#)

JOIN

Lectures

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Satisfies Degree Requirements 48 seats
 - Operating Systems 4 Credits

Satisfies Degree Requirements No seats
 - Computer Architecture 3 Credits

Satisfies Degree Requirements 48 seats

Course

Computer Programming II


4 Credits
45 seats

Satisfies Degree Requirements

Info Details Contacts Attachments

An introduction to the theory and practice of computer programming, the emphasis of this course is on techniques of program development within the object-oriented paradigm. Topics include control structures, objects, classes, inheritance, simple data structures, and basic concepts of software development. Currently, Java is the programming language used in the course. This course has a required lab component, and is required for the major and minor in computer science.

Lectures

Professor	Place	Schedule	Availability
 Christiane Prinz	Main Campus Building 5, Room 63	11:00 AM – 12:00 PM Mon, Wed	23 seats

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Bachelors in Information Science

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Satisfies Degree Requirements 48 seats


Satisfies Degree Requirements 48 seats

Computer Programming II


4 Credits

45 seats


Satisfies Degree Requirements




Info




Details



Courses



Attachments



Barbara Christian (Coordinator)

Teaching Assistant
Information Science

Lectures

Professor	Place	Schedule	Availability
 Christiane Prinz	Main Campus Building 5, Room 63	11:00 AM – 12:00 PM Mon, Wed	23 seats

- [← Courses](#)
-
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Course

Computer Programming II


4 Credits

45 seats Available


Satisfies Degree Requirements




Details



Details



Contacts




Attachments

Course Number: CP 1001
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[Check Eligibility](#)

Academic Year & Session: 2014 - 15 Summer Term
 Social Group: [Computer Programming](#)

Lectures

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Satisfies Degree Requirements 48 seats
 - Operating Systems** 4 Credits
Satisfies Degree Requirements No seats
 - Computer Architecture** 3 Credits
Satisfies Degree Requirements 48 seats

Course

Computer Programming I

Satisfies Degree Requirements

4 Credits available

Info Details Contacts Attachments

Course Number: CP 1001
 Offering Department: Department of Computer Science
 Course Group: Major Coursework
 Module: Programming Fundamentals
 Eligibility: You can book this course. [Check Eligibility](#)
 Academic Year & Session: 2014-2015 Summer
 Social Group: Computer Programming I

JOIN

Your Eligibility

You are eligible to take this course.

Pre-conditions:


Pre-requisites:
 ✓ Computer Programming I

Corequisites:
 None

Others:
 ✓ Second Year or beyond.

Contact Details
student-office@techuniversity.edu

Lectures

Professor	Place	Schedule	Availability
 Christiane Prinz	Main Campus Building 5, Room 63	11:00 AM – 12:00 PM Mon, Wed	23 seats

- ← Courses

Search

Bachelors in Information Science

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Satisfies Degree Requirements No seats
- Computer Architecture** 3 Credits

Satisfies Degree Requirements 48 seats

Course

Computer Programming II

4 Credits

Satisfies Degree Requirements 45 seats Available

Info Details Contacts

Course Number: CP 1
Offering Department: Depa
Course Group: Major
Module: Progra
Eligibility: You c
Academic Year & Session: 2014
Social Group: Com

Lectures


Professor

Christiane Prinz

Availability

M 23 seats

Professor

 **Christiane Prinz**
Head of Department
Information Science

Contact Details

Mobile: 0132-76541234
Work: 0468-75312468
Email: christiane.prinz@techuniversity.de
Social Group: [Christiane Prinz Page](#)

University

Name: Technical University of Berlin

← Courses ☰

Search 🔍

Bachelors in Information Science

Data Structures & Algorithms 4 Credits
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Network Graphics 4 Credits
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Operating Systems 4 Credits
Satisfies Degree Requirements 48 seats

Computer Architecture 4 Credits
Satisfies Degree Requirements 48 seats

Waiting List (0)

Advisor's List (10)

Wish List (12)

Registered (0)

Course

Computer Programming II

4 Credits


Satisfies Degree Requirements 45 seats Available

Info Details Contacts Attachments

Course Number: CP 1001
Offering Department: Department of Computer Science & Informatics
Course Group: Major Coursework
Module: Programming Fundamentals
Eligibility: You can book this course. [Check Eligibility](#)
Academic Year & Session: 2014 - 15 Summer Term
Social Group: [Computer Programming](#)

JOIN

Lectures

Professor	Place	Schedule	Availability
 Christiane Prinz	Main Campus Building 5, Room 63	11:00 AM – 12:00 PM Mon, Wed	23 seats

- ← Courses
- Search
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Satisfies Degree Requirements 45 seats
 - Network Graphics** 4 Credits
Satisfies Degree Requirements 48 seats
 - Operating Systems** 4 Credits
Satisfies Degree Requirements No seats
 - Computer A** 4 Credits
Satisfies Degree Requirements

- Group By Module
- Group By Program of Study

Course

Computer Programming II

4 Credits

Satisfies Degree Requirements 45 seats Available


Info Details Contacts Attachments

Course Number: CP 1001
 Offering Department: Department of Computer Science & Informatics
 Course Group: Major Coursework
 Module: Programming Fundamentals
 Eligibility: You can book this course.
[Check Eligibility](#)

Academic Year & Session: 2014 - 15 Summer Term
 Social Group: [Computer Programming](#)

JOIN

Lectures

Professor	Place	Schedule	Availability
 Christiane Prinz	Main Campus Building 5, Room 63	11:00 AM – 12:00 PM Mon, Wed	23 seats

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 - Operating Systems** 4 Credits
Satisfies Degree Requirements No seats
 - Computer Architecture** 3 Credits
Satisfies Degree Requirements 48 seats

Computer Programming II

4 Credits

Satisfies Degree Requirements

45 seats Available

- Info
- Details
- Contacts
- Attachments

Course Number: CP 1001
 Offering Department: Department of Computer
 Course Group: Major Coursework
 Module: Programming Fundament
 Eligibility: You can book this course.
[Check Eligibility](#)



Academic Year & Session: 2014 - 15 Summer Term
 Social Group: [Computer Programming](#)

Campus Map

Show Directions

Lectures

Professor	Place
Christiane Prinz	Main Campus Building, Room 63


- ← Courses 
- Search 
- Bachelors in Information Science
- Data Structures & Algorithms** 4 Credits
Satisfies Degree Requirements 48 seats
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Course


Computer Programming II


4 Credits

Satisfies Degree Requirements 45 seats Available


Info


Details



Contacts


Attachments

Course Number: CP 1001
 Offering Department: Department of Computer Science & Informatics
 Course Group: Major Coursework
 Module: Programming Fundamentals
 Eligibility: You can book this course.
[Check Eligibility](#)

Academic Year & Session: 2014 - 15 Summer Term
 Social Group: [Computer Programming](#)

Lectures

Professor	Place	Schedule	Availability
 Christiane Prinz	Main Campus Building 5, Room 63	11:00 AM – 12:00 PM Mon, Wed	23 seats

Courses	
Search	
Bachelors in Information Science	
Data Structures & Algorithms	4 Credits
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Course

Computer Programming II

4 Credits

Satisfies Degree Requirements 45 seats Available

Info

Details

Contacts

Attachments

Course Number: CP 1001
 Offering Department: Department of Computer Science & Informatics
 Course Group: Major Coursework
 Module: Programming Fundamentals
 Eligibility: You can book this course.
[Check Eligibility](#)

Academic Year & Session: 2014 - 15 Summer Term
 Social Group: [Computer Programming](#)

Lectures

Professor	Place	Schedule	Availability
	Your registration for the course is confirmed for Summer Term (2014 - 15).		11:00 AM – 12:00 PM Mon, Wed 23 seats



- Sophie checks her results from the last semester to learn about her performance so far.
- Sophie wants to see her results by module and by academic year - session.
- She wants to register to more courses related to Computer Programming as she obtained a good grade in it.
- Sophie likes her Computer Programming Professor Marc Smith. She wants to find out what other courses Marc takes.
- Sophie wants to find out why some of her course grades are pending and follow up with her Course coordinator.
- Sophie wants to take a print-out of her results to submit for an application for scholarship.



My Study

Register New Courses
Summer Term 2014

4

Days left



Registered Courses
Summer Term 2014

2

Courses



Courses in Waiting List
Summer Term 2014

0

Courses



Courses in Wish List

12


Courses



My Results


3.2

Overall Average

Final call for Assignment submissions. Deadline: 9:00 PM coming Saturday 15.03.2014.

Computer Programming I Yesterday



Robotics Lab in collaboration with MIT opens this Friday. Come, join us in the party.

Department of Informatics Today



Course Registration for 2014 – 2015 now open.

Campus News December 06, 2013



Bachelor of Information Science ∨

Course Results (32)



Academic Year	Session	Course Name	Result	Credits	Status	
Overall			3.2	17		
2013 - 14			3.2	17		
Summer Term			3.5	9		
		Computer Programming I	A	3	Completed	>
		Introduction to Information Systems	B	2	Completed	>
		Introduction to Biology	B	2	Completed	>
		Introduction to Psychology	E	2	Failed	>
Winter Term			2.8	8		
		Data Structures Fundamentals	Pending	2	Pending	>
		Introduction to Statistics	A	2	Completed	>
		Management Systems	B	2	Completed	>





Bachelor of Information Science ∨

Course Results (32)



Academic Year	Session	Course Name	Result	Credits	Status
Overall			3.2	17	
2013 - 14					
	Summer Term				
		Computer Pr			Completed >
		Module			Completed >
		Introduction			Completed >
		Introduction			Completed >
		Introduction			Failed >
	Winter Term				
		Data Structu			Pending >
		Introduction			Completed >
		Management Systems	B	2	Completed >

View

Academic Year & Session

Module

OK Cancel





Bachelor of Information Science ∨

Course Results (32)



Academic Year	Session	Course Name	Result	Credits	Status
---------------	---------	-------------	--------	---------	--------

Overall			3.2	17	
---------	--	--	-----	----	--

2013 - 14



Current Session, Year
Summer Term, 2014 - 15

Summer Term, 2013 - 14

Winter Term, 2013 - 14

OK

Cancel

Summer Term

Computer Pr

Completed >

Introduction

Completed >

Introduction

Completed >

Introduction

Failed >

Winter Term

Data Structu

Pending >

Introduction

Completed >

Management Systems

B

2

Completed >





Bachelor of Information Science ∨

Course Results (32)



Academic Year	Session	Course Name	Result	Credits	Status
Overall			3.2	17	
2013 - 14			3.2	17	
	Summer Term		3.5	9	
		Computer Programming I	A	3	Completed >
		Introduction to Information Systems	B	2	Completed >
		Introduction to Biology	B	2	Completed >
		Introduction to Psychology	E	2	Failed >
	Winter Term		2.8	8	
		Data Structures Fundamentals	Pending	2	Pending >
		Introduction to Statistics	A	2	Completed >
		Management Systems	B	2	Completed >





Computer Programming I

Summer Term, 2013 – 14


4 Credits

A

Grade

Completed

Detailed Appraisals

Appraisal Type	Name	Result	Average	Weighting
Overall		81.9	46.8 / B	 100%
Exams	Mid-Semester	17	13	 20%
	End-Semester	18.9	15.3	 30%
Tutorials	C Programming	16	11	 20%
Laboratory Work		10	7.5	 10%

Information

Course Number: CP1 1001
 Offering Department: Department of Computer Science
 Course Group: Major Coursework
 Academic Year & Session: 2014 - 15 Summer Term
 Course JAM Group: [Programming Work Group](#)

Related Courses

Course Name	Credits	
Object Oriented Programming	3	Register
Artificial Intelligence through LISP	4	Register





Information


Course Number: OS 1001
 Offering Department: Department of Computer Science & Informatics
 Course Group: Major Coursework
 Module: Systems and Networks
 Eligibility: You can book this course.
 Academic Year & Session: 2014 - 15 Summer Term
 Social Group: [Systems and Networks Group](#)

Similar or Related Courses

Course Name	Credits	
Object Oriented Programming	3	Register
Artificial Intelligence through LISP	4	Register
Database Programming	3	Register
Graphical User Interfaces	4	Register
Computer Architecture	4	Register




Lectures

Professor	Place	Schedule
 Jutta Smith	Main Campus Building 1A	11:00 AM – 12:00 PM Wednesdays

Other Courses in the same Module

Course Name	Credits	
Object Oriented Programming	3	Register
Artificial Intelligence through LISP	4	Register
Database Programming	3	Register
Graphical User Interfaces	4	Register
Computer Architecture	4	Register

Tutorials





Professor	Place	Schedule
 Marc Smith	Main Campus Building 1A	11:00 AM – 12:00 PM 21-Apr - 2014



What happens next?



SAP Fiori for Business Suite Future Direction

Employee 	My Leave Requests	My Timesheet	My Travel Requests	My Shopping Carts		
Employee 	My Payslip	My Benefits	Track Shopping Carts			
Manager 	Approve Leave Requests	Approve Timesheets	Approve Travel Requests	Approve Travel Expenses	Approve Shopping Carts	Approve Purchase Orders
Manager 	Approve Requests	Approve Requisitions	Approve Purchase Contracts	My Spend		
Student	My Courses	My Results	My Exams	Track Degree Requirements	My Timetable	
Professor	My Students	My Courses	My Advisees			
Faculty	Students	Curriculum	Event Planning & Scheduling			

-  In Development
-  Planned
-  Available
-  Planned Scenarios

User Experience impacts Business Value

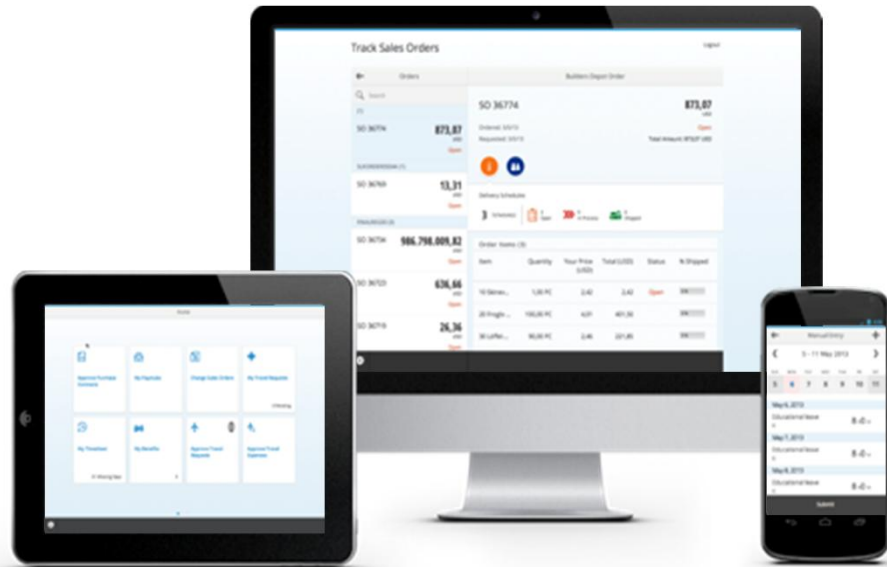
UX impacts Business Value



SAP Fiori – Building your own apps

Expanding your reach

Additionally to implementing & extending standard FIORI apps, customer has additional options:



- Adding additional **workflows** using ‘**Approve Request**’ app as starting point
- **Building additional UI5 apps.** For building custom UI5 apps, customer can use*:
 - SAP design guidelines for FIORI
 - Existing tools for Gateway and UI5
 - Existing apps (UI, interfaces) as a starting point
 - Existing skills and infrastructure from standard apps
 - Existing experience - Include Apps in Launchpad

* Fiori Licenses required



Thank you

Contact information:

Silke Jakobi

Solution Management HER

silke.jakobi@sap.com

Farah Gonzalez

Application Innovation Public Services

farah.gabriela.gonzalez@sap.com

APPENDIX



SAP Fiori apps

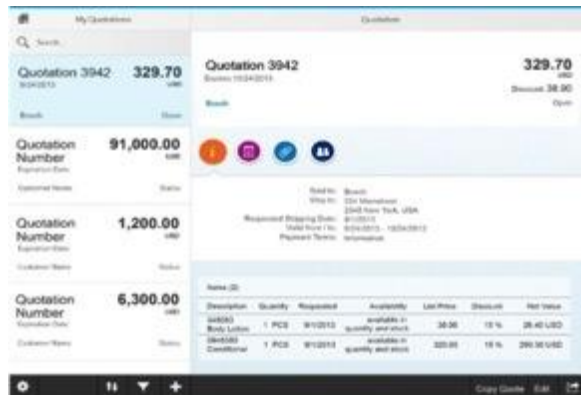
Currently 200 apps ... more to come

Transactional



Task-based access

Access tasks to create, change, approve processes with guided navigation



Runs on:

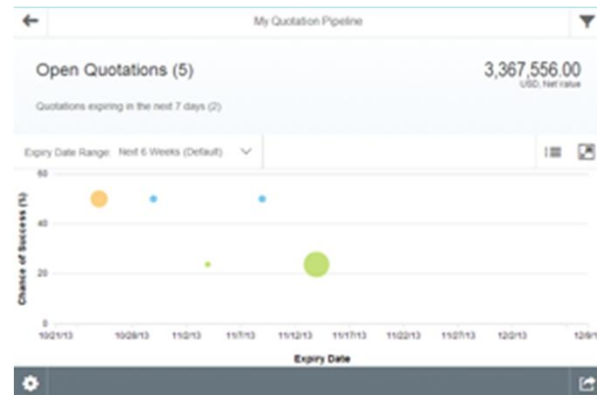


Analytical



Insights

Get a visual overview of a complex topic for monitoring or tracking purposes



Runs on:

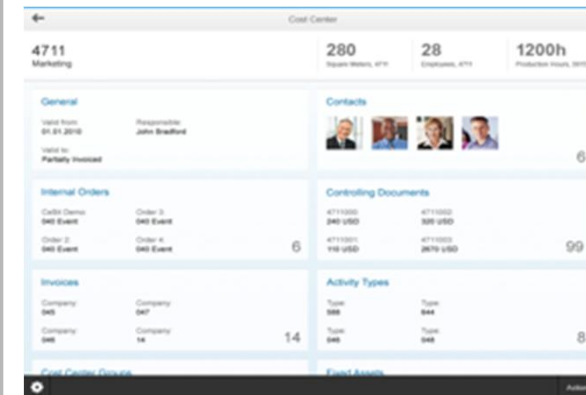


Factsheets



Search and explore

View essential information about an object with contextual navigation between related objects

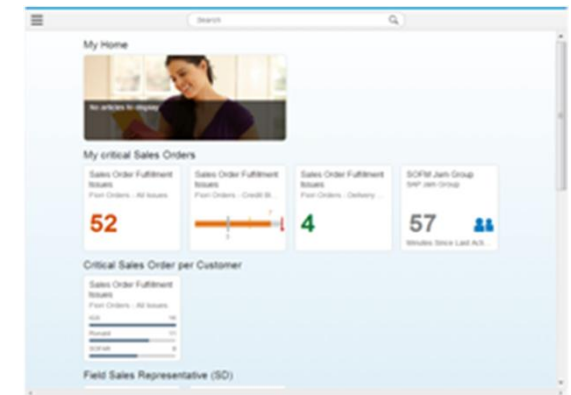


SAP Smart Business



Insight to action cockpit

Analyze and evaluate strategic or operational KPIs in real time and trigger the right action



Software Requirements for SAP Fiori

	Transactional	Analytical	Factsheet	Smart Business
SAP Fiori for SAP Business Suite 7 Innovations 2013	SAP Ehp 7 for SAP ERP SP02 SAP EhP3 for CRM SPS 02 SAP Ehp 3 for SAP SRM 7.0 SPS 02	SAP HANA 1.0 SPS06	SAP HANA 1.0 SPS06	SAP HANA 1.0 SPS06
SAP Fiori for Releases prior to SAP Business Suite 7 Innovations 2013	SAP ERP 6.0 SP15 or higher SAP SRM 7.0 SP11 or higher SAP CRM 7.0 SP06 or higher	N/A	N/A	N/A
Front End	NW 7.31 SP04 or NW 7.40 SP04 SAP NW Gateway 2.0 Please check Fiori installation guide for details	NW 7.31 SP04 or NW 7.40 SP04 HANA XS Engine	NW 7.31 SP04 or NW 7.40 SP04 HANA XS Engine	NW 7.31 SP04 or NW 7.40 SP04 HANA XS Engine
Database	HANA/Any DB	HANA	HANA	HANA
Add-On	<ul style="list-style-type: none"> • Business Suite • UI5 	<ul style="list-style-type: none"> • Business Suite • UI5 	<ul style="list-style-type: none"> • Business Suite • UI5 	<ul style="list-style-type: none"> • Business Suite • UI5

Download the Installation Guide from <http://help.sap.com/Fiori>

Desktop Browser Support Windows and Apple Devices*

Apple Support	Browser	OS X 10.6 & Higher
MAC	Safari: last released versions on the respective OS version	x

Windows Support	Browser	Windows 7	Windows 8
Windows	IE 9.0	x	x
Windows	IE 10.0	x	x
Windows	IE 11.0 (if released)	x	x
Windows	Firefox ESR	x	x
Windows	Chrome (latest version)	x	x



* For details and Latest Status – [Link](#) to note 1935915

Browser Support for Mobile

Mobile Phone and Tablets Supported *

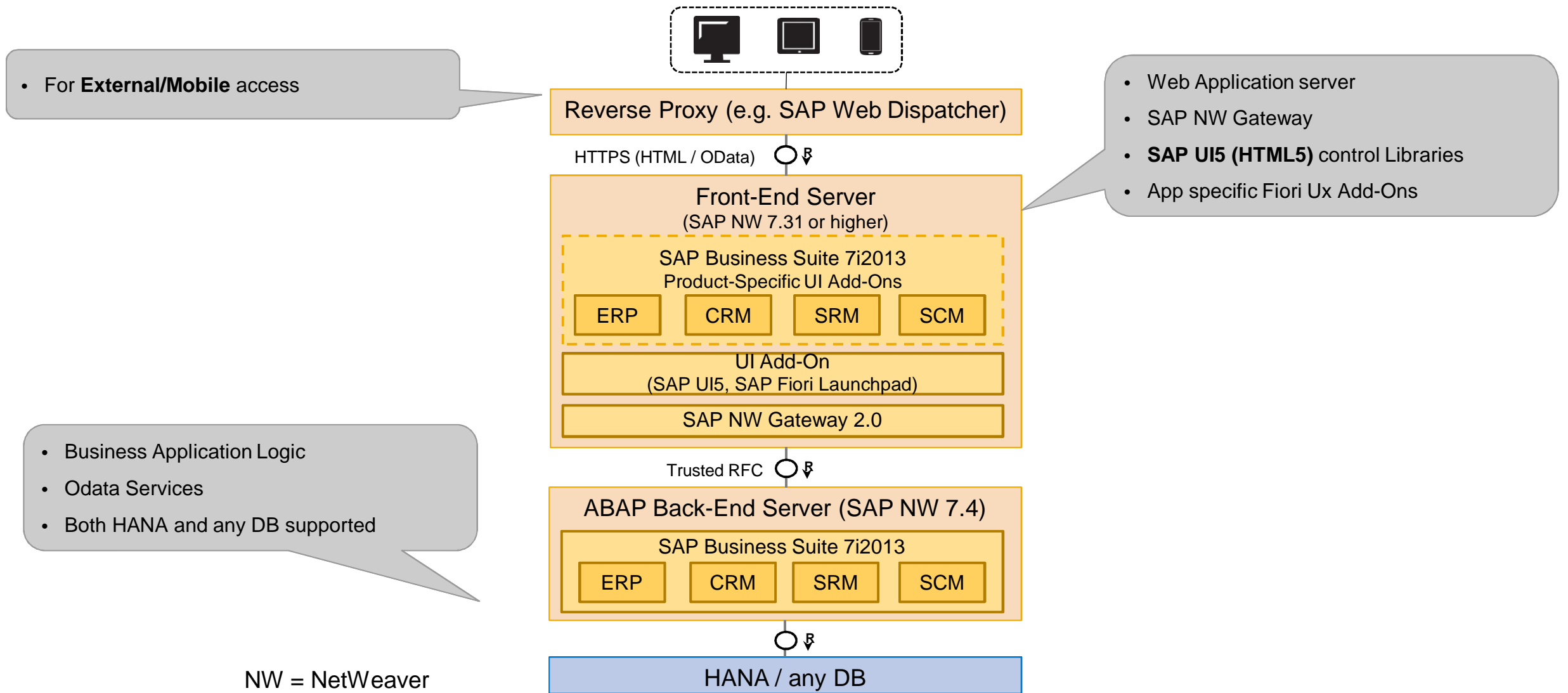
Apple Devices	iOS 6.01	iOS 6.1.2	iOS 6.1.3	iOS 7.0
iPhone 4	x	x	x	x
iPhone 4s	x	x	x	x
iPhone 5	x	x	x	x
iPAD 2	x	x	x	x
iPAD 3	x	x	x	x
iPAD 4	x	x	x	x
iPAD mini+	x	x	x	x

Android Devices	Browser	Android 4.1.2	Android 4.2.2	Android 4.3
Galaxy S3	Chrome	x	x	x
Galaxy S4	Chrome	x	x	x
Galaxy Tab 2	Chrome	x	x	x
Galaxy Tab 3	Chrome	x	x	x
Nexus 7	Chrome	x	x	x



* For Latest Support – [Link](#)

Architecture – Transactional Apps



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